For over 37 years our experience and knowledge has helped support thousands of organisations to make great volunteering happen.

We are pleased to see an increase in brand awareness and recognition for our organisation in both the Northern Territory and South Australia. Website hits have increased by over 64,000 over the last year which can be credited to a range of initiatives and promotional strategies. The WeDo App promotion during National Volunteer Week saw footpath stickers throughout Adelaide's CBD and banners in Victoria Square. The annual NVW Parade continues to grow with over 1000 registrations. For six years, the NT Volunteer of the Year Awards have recognised volunteers, volunteer managers and organisations for their outstanding contribution, further increasing the profile of the volunteering sector in the Northern Territory.

Volunteering SA&NT is a not-for-profit organisation and a volunteer support service, leading the sector in South Australia and the Northern Territory. We work with individuals, organisations, businesses and communities to lead, advance, grow, promote and celebrate volunteering.

Through key partnerships, we provide a range of services, support and resources for all volunteer involving organisations and just under a million volunteers, which contributes to positive volunteering experiences and the strengthening of communities.

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**2018|19 HIGHLIGHTS**

**IMPACT** Organisation remains viable and sustainable for member benefits

- **360** SA
- **52** NT

**Advocacy and Policy**

**IMPACT** Strengthen, build and sustain the sector

- **30 submissions**

**Our top 5 key submissions**

<table>
<thead>
<tr>
<th>South Australia</th>
<th>South Australia &amp; Northern Territory</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 SA Productivity Commission Review</td>
<td>1 Aged Care Workforce Strategy Taskforce</td>
</tr>
<tr>
<td>2 NSA Health and Wellbeing Strategy 2019-2024</td>
<td>2 Productivity Commission Inquiry into Mental Health</td>
</tr>
<tr>
<td>3 Ethnic Affairs Commission Act 1980 Legislative Review</td>
<td>3 CHSP Wellness and Reablement Workforce Capability</td>
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</tbody>
</table>

**Northern Territory**

- 1 NT 2019 Industry Skills Forecast Survey

**Promotion**

**IMPACT** Increase brand awareness and recognition of the sector

“I really value the regular e-newsletter VNews because of the diversity of information and links.”

Member & Annual Stakeholder Survey 2019

- **208,448 Visits to website ▲64,306**

**VNews e-newsletter subscribers**

- **50 editions distributed**
- **9,809 SA**
- **1,129 NT**

**Services and Resources most utilised**

- Vitality magazine
- VNews (e-newsletter) / TNews (Training)
- Website
- Volunteer position advertising
- Networking and events

Member & Annual Stakeholder Survey 2019
Networking Events and Awards

IMPACT Engage and share knowledge to strengthen volunteer involving organisations and volunteering workforce

112 Nominations
380 Attendees @ Award Presentations

NT Leadership Forum
62 Attendees

60+ Networks facilitated and/or supported

84 SA Events
8643 SA Participants

8 NT Events
934 NT Participants

1220 SA Record registrations for Parade

500 NT attendance at local events

Training

IMPACT Upskilling volunteers and volunteer managers for best practice volunteer management

57 SA Sessions
455 SA Registrations

14 NT Sessions inc 8 regional
262 NT Registrations

100% of members are satisfied in our performance in assisting them

Member & Annual Stakeholder Survey 2019

National Standards for Volunteer Involvement (NSVI) Quality Mark

IMPACT Benchmarking the quality of volunteer programs across Australia

Recognising best practice, continuous improvement and innovation in volunteer management.

“VSA&NT are doing a fantastic job leading the National Standards implementation and quality mark accreditation process”

Member & Annual Stakeholder Survey 2019

Our training continues to receive 100% satisfaction rate
Services

**Volunteering ASSIST**

- **1020** New advertisements created
- **984** Organisations advertising positions
- **2367** Approved advertisements
- **86** New organisations advertising positions

An average of 500 positions are advertised daily.

**WeDo Volunteering App (SA)**

- **4631*** Downloads
- **2176*** Expressions of interest
- **1178*** Users

*Cumulative total to 30 June 2019

**Business and Corporate Volunteering**

- **14** Businesses & corporates
- **107** Employees

**Commonwealth Home Support Programme (CHSP)—Sector Support and Development**

- **663** Expressions of interest in CHSP volunteering positions
- **74** Aged care sector agencies supported

Stakeholders

**IMPACT** Raise profile and build community and business connections to strengthen volunteering in the community

- Members, Volunteers, Volunteer involving organisations
- Volunteer Manager networks
- State Peak Bodies
- National Volunteering Peak Body Network
- Government: Local, State and Federal
- SME Businesses and Large Corporations
- Volunteering Strategy for SA

**Supported by the Australian Government, Department of Social Services**

**Supporters**

- Beyond Bank
- Community Business Bureau
- IntelliHR
- Not-for-Profit Accounting Specialists (NFPAS)
- Rydges Pit Lane Hotel
- Williams Technology
- National Volunteer Week
- Alice Springs Town Council
- Darwin City Council
- NT Volunteer of the Year Awards

**Sponsors**

- Inpex
- Jacana Energy
- NT Not-for-profit Forum
- Charles Darwin University
- Community Business Bureau
- Street Fleet

**Board**

- Karen Buenger (Chair)
- Ann-Marie Chamberlain (Deputy Chair)
- Kristen Martins (Deputy Chair)
- Simon Bennett
- Joe Capozza
- Sarah Colyer-Braham
- Andrew Turner

“Skills and experience of the board and workforce continue to be of a high standard.”

Member & Stakeholder Survey 2019

**Volunteering SA&NT**

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