

# Year in Review

2017|18 HIGHLIGHTS

**volunteering sa&nt**

*Leading volunteering in South Australia  
and the Northern Territory*



**“I’d like to acknowledge the dedication,  
commitment and contribution by our  
workforce team”** Evelyn O’Loughlin CEO

**9450**

SA

Individuals assisted including  
expressions of interest

**3406**

NT

Volunteering SA&NT is a not-for-profit organisation, the peak body for volunteering and a volunteer resource centre, leading the sector in South Australia and the Northern Territory. For 36 years, we have worked with individuals, organisations, businesses and communities to lead, advance, grow, promote and celebrate volunteering.

Through key partnerships, we provide a range of services, support and resources for all volunteer involving organisations and just under a million volunteers, which contributes to positive volunteering experiences and the strengthening of communities.

It has been another great year and we have been committed to continuing to build a strong brand, to connect with communities, increase and enrich volunteering and be a credible and informed voice in volunteering. We have shared our knowledge and expertise and worked with volunteer involving organisations to encourage self-reliance in volunteer management, recruitment and retention. We remain dedicated in the celebration and recognition of volunteers.

## GOALS Leading + Building + Partnering + Viability

### Workforce

**7468**

Volunteer hours ▲197 hrs

$7468 \times \$41.31^* = \$316,654.49$

▲\$260,741

*\*ABS Average Weekly Earnings,  
Nov 2017*

**26** Employees  
**229** Volunteers ▲143

**47** Volunteers

NT Volunteer Program  
Parrtjima Festival

**For over 36 years our experience and knowledge has helped support  
thousands of organisations to make great volunteering happen.**

**volunteeringsa-nt.org.au**

# 2017|18 HIGHLIGHTS

## Membership

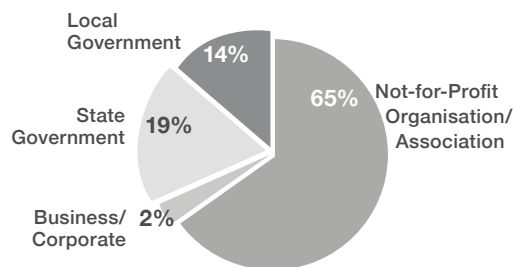
**IMPACT** Organisation remains viable and sustainable for member benefits

**NEW** Increased member benefits

**355**  
SA

**44**  
NT

## Member Sectors



## Advocacy and Policy

**IMPACT** Strengthen, build and sustain the sector

**Federal Government Funding reinstated for volunteer support services until 30 June 2021**

**26** submissions

### Successful election proposals SA

- 1 Free DCSI Screening for Volunteers
- 2 Not-for-Profit and Volunteering Advocate Position
- 3 Beyond 2020 - Continued Support and Funding for the Volunteering Strategy for South Australia
- 4 Retention of a Dedicated Volunteering Government Portfolio & Continuation of the Office of Minister for Volunteers
- 5 Ongoing Funding for WeDo Volunteering Smart Phone App

### Northern Territory Government NT

- 1 Steering Committee members to inform the Northern Territory Government on a needs analysis to better understand the volunteering environment in the Northern Territory

**Our members positively rated our overall performance @ 99%**

Annual Member survey 2017/18

## Promotion

**IMPACT** Increase brand awareness and recognition of the sector

**144,142**

Visits to website ▲49,283

### VNews e-newsletter subscribers

52 editions distributed

**10,478**  
SA

**1251**  
NT

**98% satisfaction rate with the value of information received**

Annual Member survey 2018



### 'Vitality' bi-annual magazine

Articles from NPF Organisations

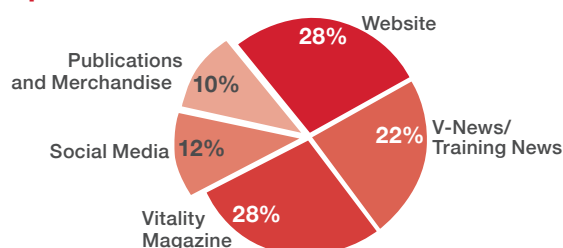
**37**  
SA

**26**  
NT

### Video production

- 35 Year Anniversary Commemorative
- Volunteering – A Pathway to Employment

## Top Services and Resources



## Networking Events and Awards

**IMPACT** Engage and share knowledge to strengthen volunteer involving organisations and volunteering workforce



**112**

Nominations

**420**

Attendees  
@ Award Presentations

**Awards WIN Oodnadatta Social Enterprise Project**  
Adult Learners Week, Adult Learning Community of the Year Award

**36**

SA Events

**4850**

SA Participants

National Volunteer Week

**1000**

SA Record registrations for Parade

**33**

NT Events

**1546**

NT Participants

National Volunteer Week

**550**

NT Record attendance at local events



**CELEBRATED 35 Year Anniversary**

Reception @ Government House

## Training

**IMPACT** Upskilling volunteers and volunteer managers for best practice volunteer management

**72**

SA Sessions  
inc 8 regional

**952**

SA Registrations

**17**

NT Sessions  
inc 8 regional

**214**

NT Registrations

**“Very informative and worthwhile session – fabulous presenters.”**

Session participant

## National Standards for Volunteer Involvement (NSVI)

**IMPACT** Our workshops assist organisations prepare and plan for their implementation.

**“Volunteers are welcoming the new structured approach.”**

NSVI workshop participant

Providing best practice framework for supporting the volunteering sector in Australia.

The National Standards for Volunteer Involvement are recognised within Australia as the best practice for volunteer involvement.

**81% respondents are fully or partially implementing the NSVI**

Annual Member survey 2018

## Services

**IMPACT** Contribute to supporting volunteer involving organisations in seeking volunteers

**“The WeDo App is great! I am now an active volunteer having found suitable roles via the WeDo App”**

Volunteer

**“Thank you, you have gone above and beyond!”**

Megan,  
Riverport Veterinary  
Hospital, Goolwa

## Volunteering ASSIST

**6350**

SA Volunteer  
positions advertised

**858**

NT Volunteer  
positions advertised

**1923**

SA Organisations  
advertising

**271**

NT Organisations  
advertising

## WeDo Volunteering App (SA)



Find | Record | Reward  
Volunteering



Download on the  
App Store



GET IT ON  
Google Play

**1376**

Downloads

**635**

Expressions  
of interest

**383**

Users

**84**

Users U25 years of age

## Business Engagement Volunteering

**159**

Volunteer involving  
organisations assisted

**100%**

Businesses satisfied  
with VSA&NT support

**85**

Business volunteers

**630**

Business staff volunteers

## Commonwealth Home Support Programme (CHSP)– Sector Support and Development

**793**

Expressions of interest  
in CHSP volunteering  
positions

## Partners

**IMPACT** Raise profile and build community and business connections to strengthen volunteering in the community

Members, Volunteers, Volunteer  
involving organisations

Volunteer Manager networks

State Peak Bodies

National Volunteering Peak Body  
Network

Government: Local, State and Federal

SME Businesses and Large  
Corporations

Volunteering Strategy for SA

**Supported by the Australian  
Government, Department of  
Social Services**



Supported by  
**Government of South Australia**  
Department of Human Services

## Supporters

Beyond Bank

Community Business Bureau

IntelliHR

Konica Minolta Business Solutions

Not-for-Profit Accounting Specialists (NFPAS)

Statewide Super

Williams Technology

## National Volunteer Week

Alice Springs Town Council

Darwin City Council

## NT Volunteer of the Year Awards Sponsors

Northern Territory Government

Jacarna Energy

## WeDo Volunteering App Reward Supporters

Adelaide Zoo

Bean Bar

Capri Theatre

City of Adelaide

Jamaica Blue

St John Ambulance SA

## Board

Karen Buenger Chair

Joe Capozza

Ann-Marie Chamberlain

Sarah Collyer-Braham

Kristen Martins

Andrew Turner

#thankyou

**“As a volunteer myself, I am  
proud to be part of a dynamic  
team that contributes to positive  
volunteering experiences and the  
strengthening of communities.”**

Karen Buenger, Board Chairperson

## Volunteering SA&NT

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